



## **Privacy Policy**

JARBCOM.com welcomes you as a service of Direct TV, Dish Network, Home Theater, FTA, Winegard, Multi Dwelling Unit "MDU", Commercial head end, Government facilities, VOIP "voice over IP", wiring, custom installations, surround sound systems, networking, and its affiliates (collectively, "JARBCOM L.L.C," "JARBCOM.COM" "we," "our," or "us"). This statement discloses the privacy policy practices for this website only.

### **Minors**

JARBCOM L.L.C.com does not knowingly collect personally identifiable information from Minors under the age of eighteen and does not wish to collect any such information.

### **Information Collection and Use**

The information collected by JARBCOM L.L.C is collected by: (1) information voluntarily supplied by visitors and users of the website and (2) tracking information recorded as visitors and users navigate through the website. Some of this information is personally identifiable information, but much of it is not. Personally identifiable information is information that identifies a particular person.

To make use of some features on our website, visitors need to register and provide certain information as a part of the registration process. Some of these features include, but are not limited to, processing requests for new services, changing existing services, or ordering products on our website. We may ask for your name, email address, street address, zip code, credit card, or other financial account information. We may also request information regarding your residence and information regarding the number of televisions in your household or business. Supplying this information is entirely voluntary, but if you choose not to supply the information we may be unable to provide you with the products and services we make available to other users and visitors of our website. You will not be able to order selected products, services, or automate payments over our website unless you provide certain personally identifiable information about yourself.

When you submit any personally identifiable information over this website, JARBCOM L.L.C (1) will use the information for the purposes described at the time of submission, and (2) may use the information to contact you in order to make you aware of other products and services of interest. If you want to remain completely anonymous, however, you are still able to take advantage of the publicly available content on our website without registration.

Cumulative reports of website visitors are also generated to measure the performance of JARBCOM L.L.C as a website. These reports do not contain any personally identifiable information. When an

individual visits any Internet site, a unique address called an “IP address” is recorded. JARBCOM L.L.C does not release any information about the collection of this address to any third party, unless under court order. JARBCOM L.L.C archives the log files in order to create reports based on statistics, detect errors on the website, and for security reasons.

To help expedite each visitor and user’s experience, and to better enhance it, JARBCOM.com collects non-personally identifiable information about visitors and users to this website which is then recorded. The information is used solely to make sure each visitors experience while on our website worthwhile. We may use this information to measure the use of our website and regulate which products and services are the most popular with our website’s visitors.

### **Disclosure of Personally Identifiable Information**

All of the personally identifiable information disclosed by our customers is contained in our business records and is completely confidential. We may sometimes disclose this information when it is necessary to perform legitimate business activities in relation to the services and products we provide you with. We may also disclose this information about you to our affiliates or to others who work for us, such as service providers, vendors, and technicians when it is necessary to perform legitimate business activity related to the services and products we provide you with. We may be required, by law or legal process, to disclose certain personally identifiable information about you to lawyers and parties in connection with litigation and to law enforcement personnel. We may be required, by law, to disclose this information about you without your consent and without notice in order to comply with a valid legal process, such as a subpoena, court order, or search warrant.

### **Cookies**

“Cookies” may be used to tailor our website for our visitors. A cookie is an ordinary feature of browser software. Cookies help us modify and brand our website for each audience. These cookies remain on the user’s system and are automatically retrieved when one returns to the website. These cookies only contain information concerning the type of customer (current or probably) and visited pages. No other personal information is stored on cookies. Cookies cannot be related with an individual who selects not to log in or identify him/herself. Individuals who are uncomfortable with the use of cookies have an option of rejecting them on their browser, but still may use our website.

### **How you can control cookies**

You can control and/or delete cookies as you wish – for details, see [AboutCookies.org](http://AboutCookies.org).

You can delete all the cookies already on your computer and you can set most browsers to block them being placed. But if you do this, you may have to manually adjust some preferences every time you visit the site.

JARBCOM L.L.C does not use cookies for any other purpose than those presented here and does not use them to collect any personal data for any other purpose.

## **Opting Out of Promotional Email**

When first logging into My Account , or when purchasing products online, among other things, you will be directed to set up your preferences.

If you indicate that it is okay for JARBCOM L.L.C to contact you via email, we will use your email address to send you information about the topics you have selected. You can cancel this service at any time by logging into My Account, selecting subscribe/unsubscribe to newsletter and de-selecting the appropriate boxes. Please note, however, even if you opt-out of receiving news, offers, or other communications via email from us, JARBCOM L.L.C still may contact you via email from time to time regarding issues with your account.

If you indicate that it is okay to contact you via email with news from JARBCOM.com, promotions and events.

## **Our Do Not Call Policy**

We understand that some customers and members of the community may not wish to receive sales calls for JARBCOM L.L.C products and services from JARBCOM L.L.C In order to protect the privacy rights of consumers and comply with applicable Do Not Call laws and regulations, the phone number of any person who informs JARBCOM L.L.C that he or she does not wish to receive solicitation calls will be placed on JARBCOM L.L.C's Internal Do Not Call list. Although we will note your request immediately, please allow up to thirty (30) days after you have made your request for your number to be removed from any sales programs currently underway.

**e-mail us at :** [donotcall@Jarbcom.com](mailto:donotcall@Jarbcom.com)

## **Security**

All information gathered on our website is stored within our database, which is accessible only to our JARBCOM employees. We take all equitable steps to ensure your privacy and protect your information; however, we cannot guarantee the complete security of our database. We also cannot assure that the information you supply will not be interrupted while being communicated to us via the Internet. We cannot be held responsible for any infringement of security unless it is due to our negligence.

## **Changes to Privacy Policy**

We reserve the right to change and update our privacy policy. If we change this privacy policy, we will post the changes on our website. By continuing to use the website after we post any changes, you accept and agree to this privacy policy, as updated.

**If you have any questions or concerns regarding our privacy policy, you can e-mail us at:**

[privacyinfo@JARBCOM .com](mailto:privacyinfo@JARBCOM .com)